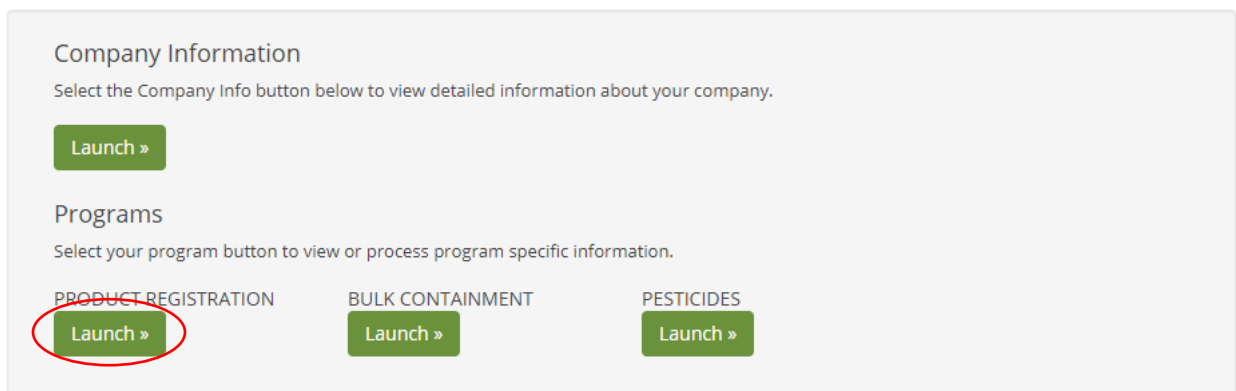


## How to Complete a Pending Payment

If you leave the payment page or close the browser during the payment process, the payment will be saved as “pending” in the Product Registration app. Follow this process to complete the pending payment.

- Go to the kyagr-apps login page at <https://www.kyagr-apps.com/AgExternal/Security/Account/Login>
- Log in using the credentials you set up
- Click the “Launch” button under “Product Registration”



Company Information  
Select the Company Info button below to view detailed information about your company.

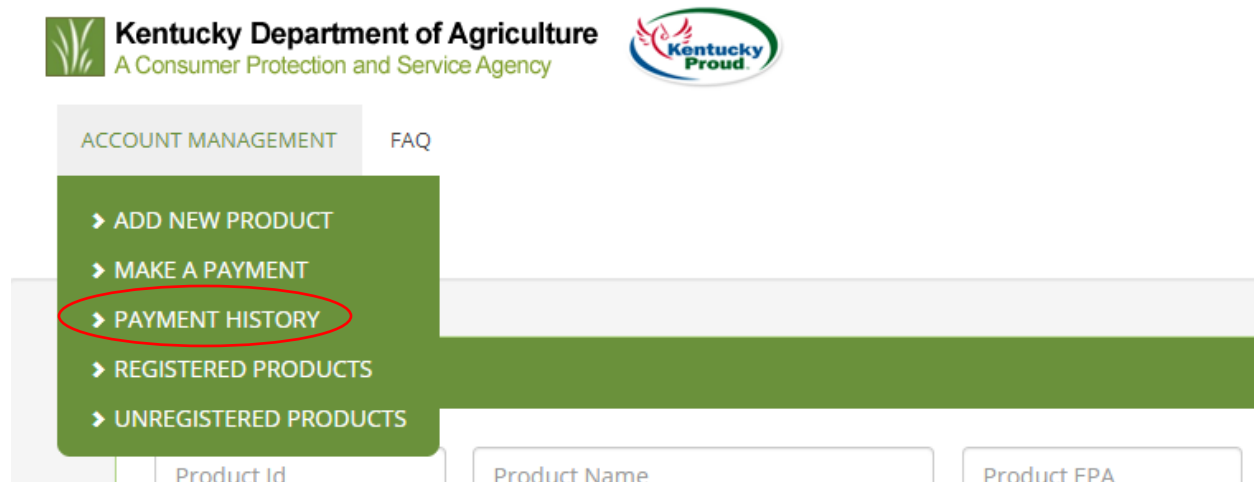
Launch »

Programs  
Select your program button to view or process program specific information.


PRODUCT REGISTRATION    BULK CONTAINMENT    PESTICIDES

Launch »    Launch »    Launch »

- Hover over the “Account Management” tab and click “Payment History”



**Kentucky Department of Agriculture**  
A Consumer Protection and Service Agency



ACCOUNT MANAGEMENT    FAQ

- › ADD NEW PRODUCT
- › MAKE A PAYMENT
- › PAYMENT HISTORY
- › REGISTERED PRODUCTS
- › UNREGISTERED PRODUCTS

Product Id    Product Name    Product EPA

- Under the “View Payments” tab, you will see a list of pending payments

- Click the “Review and Pay” button



ACCOUNT MANAGEMENT

The screenshot shows a web interface for account management. At the top, there are two buttons: "Make a Payment" and "View Payments". Below these is a field for "[Company#:" followed by a redacted value. A green header bar reads "Pending Payments". Underneath is a table with the following data:

Payment#	Payment Date	Amount	Paid By Name
[redacted]	06/14/2019	250.00	[redacted]

To the right of the table, there is a "Review and Pay" button, which is circled in red, and a trash can icon.

- Click the “Process Payment” button
- Provide your payment information and follow the instructions to finish processing your payment
- Once your payment is completed, click the “View Receipt” button
- Review the information and print or email the receipt if desired, then click the “Complete Transaction” button to return to the Product Registration app